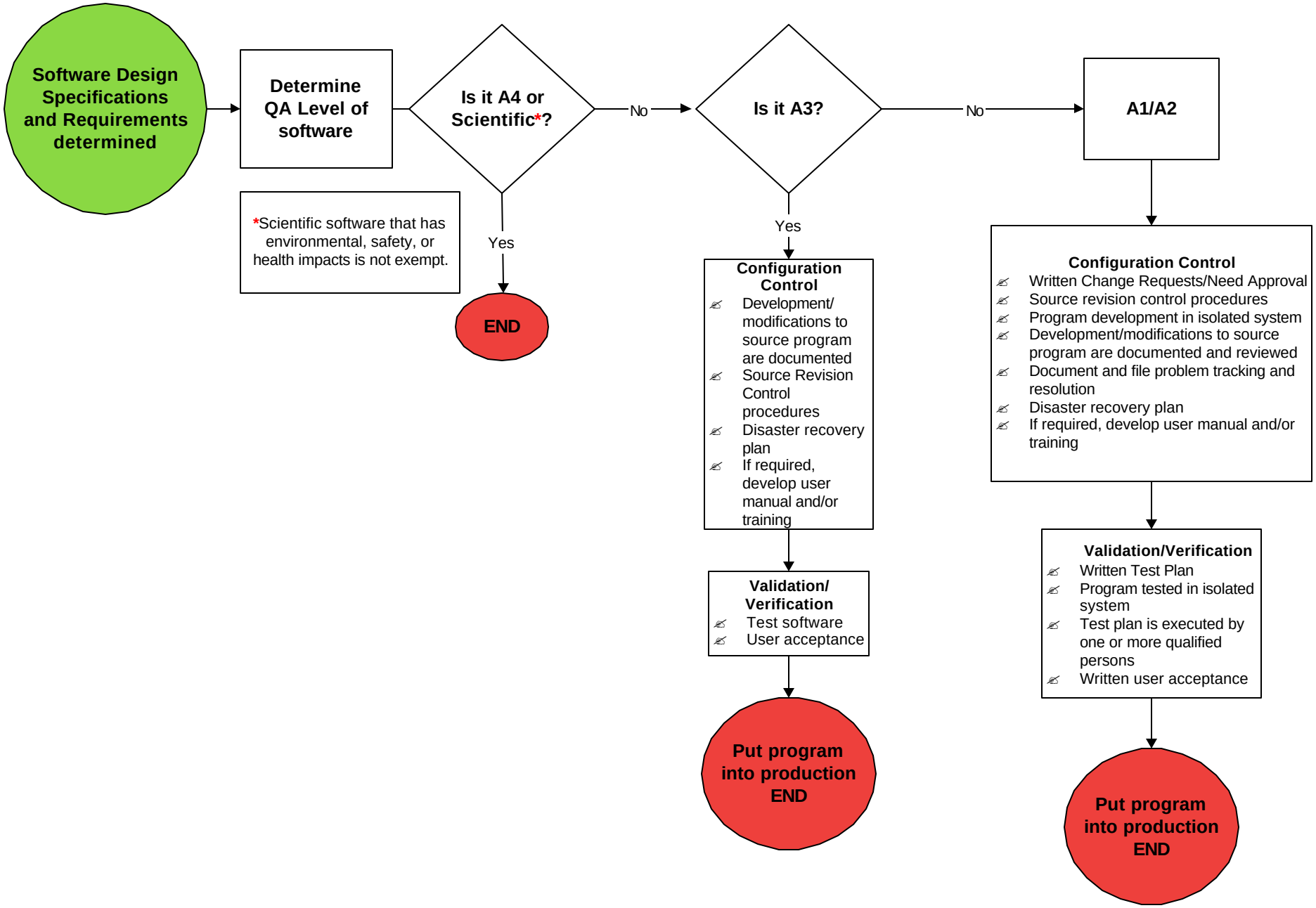SOFTWARE QUALITY ASSURANCE FLOWCHART